### The Innocent Justice Foundation

**Support Empower Educate** 

2018 Utah Council on Victims of Crime Conference

www.innocentjustice.org



#### **SHIFT**

## Supporting Heroes In mental health Foundational Training

## When Saving Lives Damages Your Own



#### funded by

# Department of Justice, OJJDP ICAC Training & Technical Assistance







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## Objectives

- Introduction of SHIFT
- Introduction to vicarious trauma
- Understand and acknowledge the negative effects of chronic traumatic exposure
- Tools and techniques for building resilience



#### SHIFT Core Foundational Blocks

#### What SHIFT is:

Awareness/Education Preventative Custom solutions

#### What SHIFT isn't:

Treatment/Counseling Fitness for duty Screening



## What is Vicarious Trauma?





#### Vicarious Trauma



What happens to your neurological (or cognitive), physical, psychological, emotional and spiritual health when you listen to traumatic stories day after day or respond to traumatic situations while having to control your reaction

http://www.vicarioustrauma.com/whatis.html







#### **Supporting Heroes in mental health Foundational Training (SHIFT)**

An Innocent Justice Foundation project funded by Department of Justice, OJJDP

## **Audience Participation**

# Identify one challenge or impact you have seen in yourself or your team members due to vicarious trauma



## What We Are Seeing

Increasing Cases – and Exposure

Victims: younger

Abuse: violent and sadistic

Contact with all parties involved in case

Unjust case decisions

#### Overwhelmed Professionals

- Insufficient resources
- Many cases never investigated



- Triaging of cases (and ultimately victims!)
- Limits on the amount of help that can be given

#### Overwhelmed Professionals

- Lack of understanding from general public
- Responsibility to protect community from possible re-offense
- Direct daily contact with offenders
- Increased caseload and severity of offenses

#### Aggravates negative effects



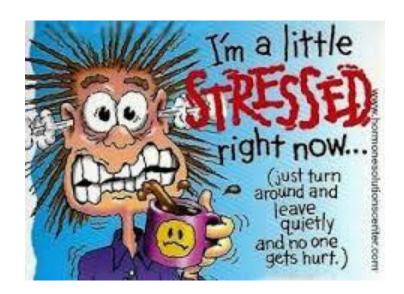
## Andy's Story





## **Audience Participation**

## What are your signs of stress?



## **Physical**

Fatigue
Digestive Problems
Headaches
Sleeping Difficulties
Eating Habits –
Weight Loss/Gain
High Blood Pressure
Loss/Decrease Libido



#### Intellectual/Cognitive

Decision Making Problems
Loss of concentration
Confusion
Forgetfulness
Low productivity
Negative attitude
Loss of sense of humor



#### **Emotional**

Excessive emotion

Mood swings
Increased irritability

Anger

Sadness

Fear and worry

Loneliness-Isolation

Crying spells





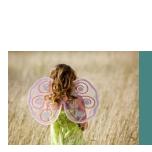
#### **Behavioral**

Numbing
Shutting down
Risk-taking
Drinking
Substance abuse
Driving fast-angry
Extramarital affairs



#### **Spiritual**

- Extreme Religiosity
- Blaming or Feeling Abandon by God
- Difficulty Praying or Obsession on Fate
- A Change in Views of God, Your Life or Your World



## Symptoms of Chronic Exposure

Normal

non-persistent non-intrusive

Warning Signs

persistent mildly intrusive

**Trouble Indicators** 

persistent intrusive



#### Who Is Affected

Directly ?

Indirectly ?



## Building Resilience

#### The Good News:

People who experience trauma and successfully integrate it, or recover, are stronger and more resilient than people in the general population.





## Building Resilience

- Presence and <u>use</u> of social support
- Ability to plan and take action
- Positive self assessment
- Communication and problem solving skills
- Tolerance and management of strong feelings and impulses

## **Audience Participation**

# What are your healthy coping mechanisms?



#### Proactive Trauma Prevention

- Reduced anxiety and stress
- Better focus and increased cognitive function
  - Overall improvement in health
  - Increase in retention of talent
  - Increase in effectiveness of unit





## Coping Skills During Exposure

#### Prepare for exposure

- Protect yourself
- Identify your task

#### De-escalate physiological response

- Tension
- Posture
- Breath
- Movement

#### Notice your responses



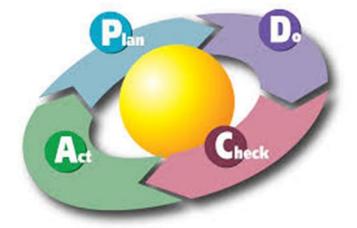


Mister Rogers did not adequately prepare me for the people in my neighborhood.



## Coping Skills After Exposure

- Take regular breaks
- Rituals
- Physical movement
- Plan for next activity

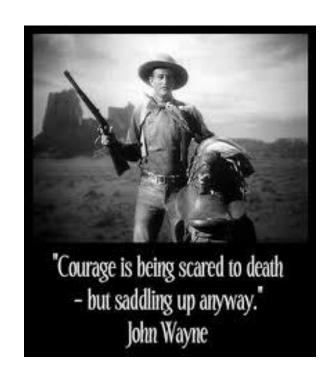


- Write down things you are worried about
- No exposure prior to end of work day
- Work to home transitions



#### **Work Environment**

- Location of family photos
- Tailoring your personal space
- Comfort Ergonomics
- Inspirational images
- Educating Colleagues





#### Team: Mutual Aid

- Pay attention
  - Like vs Care
  - Check in with each other as necessary
- Offer assistance
  - Share expertise-knowledge
  - Personal (if and when appropriate)
- Accept help when offered



## Speak up!



## Building Resiliency – Outside Work

Develop a tool box of skills to use when coping with effects of exposure outside your work environment

- Education or self-help
- Incorporate family
- Incorporate non-work team activities
- Ask for/accept help

## Speak up!



## Incorporating Family

#### Spouse/Significant Other

- Overview of job-not the graphic content
- Use Guide to open conversation
- Talk about normal vs. warning signs
- Develop a code word
- Talk about intrusive thoughts
- Talk about hyper-vigilance



## Incorporating Family

#### Children

- Kids feel your emotion
- Help kids know they are not at fault
- OK to talk about job/feelings
- Answer any questions they may have
- Use age-appropriate explanations
- Reassure children of their positive role





## Tools & Techniques

#### Writing

- Gratitude List
- Coloring
- Journaling

#### Meditation/Mindfulness

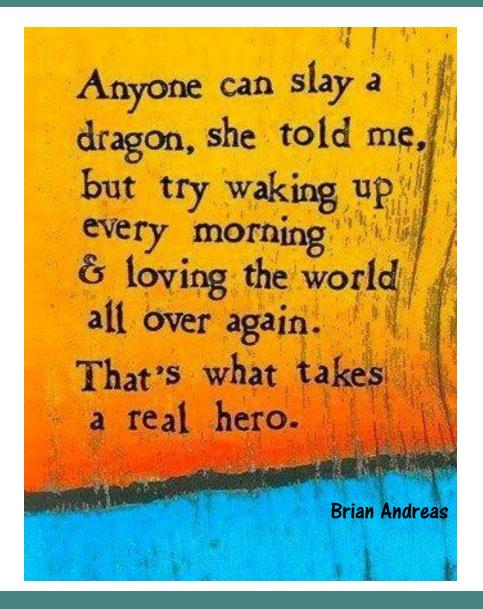
- Focused Breathing
- Body Scan



#### Technology

 Happify, Positive Thinking, Calm, Worry Box, Breathe, H\*nest Meditation







## Wrapping Up

#### What did we miss?

Questions?

## www.Shiftwellness.org

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